

Last Updated April 2025

1.4 Norms for discharge of functions [Section 4(1)(b)(iv)]

1.4.1 Nature of functions/ services offered Research

Research

The Scientists of the Institute and its regional station are involved in research and development on arid and semi-arid fruits and vegetable and identified various varieties and technology.

Extension activities

The Institute extension has, dissemination the technologies/ varieties among farmers/ researchers/ students and other line department through visit/ demonstration/ training/ exhibition kisan melas are organized as per the requirement. Teaching ICAR-CIAH scientists are also acted as mentor of UG/ PG students of various SAUs.

1.4.2 Norms/ standards for functions/ service delivery

For the service delivery, Academy follows as per ISO:9001-2005 and has been awarded quality certificate

1.4.3 Process by which these services can be accessed

Details of the available in institute website as well as programme brochure sent to all other ICAR Institutes/SAUs through Email/Social Media etc. For consultancy, the profile of ICAR-CIAH and individual faculty competencies are available in Website for prospective farmers/ stakeholders /researchers etc.

1.4.4 Time-limit for achieving the targets

As per the time limit set for individual activity

1.4.5 Process of redress of grievances

The contact us section in the website provides details of concerned officials for various issues. The concerned officials address the issue and resolve the grievances. A grievance committee is also available to either raise it with the Institute. In case, if they are not satisfied with the explanation, they can contact Head of Office or ICAR.

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